Claims

1. A method of tracking individual operations executed by a
user in a specific monitored computer program during use
thereof, comprising the steps of:

A) detecting at least one input made by the user,

B) comparing the detected input with a set of operations
defined in advance, and

C) registering an operation corresponding to the input as
an executed activity, if the input matches any predefined
operation as the comparing step B) is performed,
charcterised in that

    the set of operations defined in advance are operations
that in some way can affect the monitored computer program,
which set has been created by logging specific messages
being generated by the computer program in response to
inputs affecting the program, each predefined operation
corresponding to one or more specific messages generated by
the program,

    wherein steps A) – C) are repeated for a number of
inputs and corresponding operations as executed in a
recording session during the time period of using the
monitored computer program, such that an activity list of
performed operations is created for the recording session
that can be retrieved afterwards in order to track
individual operations in the monitored computer program.

2. A method according to claim 1, **charcterised in** that an
input is detected in step A) by monitoring a corresponding
message being generated by the computer program in response
to the input.

3. A method according to claim 1, **charcterised in** that said
set of predefined operations has been stored in an
operation database.

4. A method according to claim 3, **charcterised in** that said
set includes operations that are generic independent of
which program is used, or specific to the program.

5. A method according to claim 3 or 4, **charcterised in** that
said set of predefined operations has been created by
executing a basic set of operations that a user can be
expected to perform in the program, in order to build up
said operation database.

6. A method according to any of claims 1-5, **charcterised in**
that the registration of an executed operation in step C)
includes retrieving a predefined term for the operation,
which term is stored in said activity list.

7. A method according to any of claims 1-6, **charcterised in**
that predefined presentation rules are applied to executed
operations before storing them in said activity list, the
presentation rules determining how the information on
executed operations is to be processed for later
presentation.

8. A method according to claim 7, **charcterised in** that said
presentation rules have been stored in a rule database.

9. A method according to claim 7 or 8, **charcterised in** that
said presentation rules comprises a filter function such
that only certain types of operations are registered, while
other ones are ignored.

10. An arrangement for tracking individual operations
executed by a user in a specific monitored computer program
during use thereof, comprising means for detecting inputs

made by a user and for comparing them with a set of
operations defined in advance, and means for registering
operations as executed activities during a recording
session for the inputs matching any predefined operation,

5   **characterised by**:

means for creating the set of operations defined in
advance, which in some way can affect the monitored
computer program, by logging specific messages being
generated by the computer program in response to inputs

10   affecting the computer program, where each predefined
operation corresponds to one or more specific messages
generated by the program, and

means for creating an activity list for a recording
session with performed operations, by the detection of a

15   number of inputs and the registration of corresponding
operations as executed during the time period of using the
monitored computer program, such that said list can be
retrieved after the recording session in order to track
individual operations in the monitored computer program.

20